

BEPS & EMPLOYEE MOVEMENT / BOOK: START WITH WHY / MARKET: LAS VEGAS / CHINA SURVEY / DESTINATION: JAPAN

MOBILITY™

Magazine of Worldwide ERC®

July 2016

YOUR DATA IS
EXPOSED

PRIVACY IN AN AGE OF SHARING

DUTY OF CARE

10 PROACTIVE CRISIS MANAGEMENT TIPS

MOSQUITOS AND MOBILITY

IMPACT OF ZIKA

JUST SIGN HERE ...

HOUSEHOLD GOODS CONTRACTS

**INTERSTATE VAN LINES HONORED AS
INDEPENDENT MOVER OF THE YEAR**



J.D. Morrisette, president, Interstate Van Lines, left, and Michael Kerns, director, safety and fleet services

Interstate Van Lines, Inc., was named the American Moving & Storage Association's (AMSA) 2015 Independent Mover of the Year. Each year, AMSA presents the award to recognize the industry's commitment to outstanding performance among independent movers who are not affiliated with a national van line. Interstate is the only company to win this award twice. Interstate also announced recently that it received its seventh Fleet Safety Award from AMSA.

"We are honored to kick off 2016 with such a prestigious award," says Interstate Van Lines President John "J.D." Morrisette. "When my grandfather opened Interstate's door in 1943, I'm not sure he could even imagine what the company would be today, 70-plus years later. Every year, we continue to grow, which is a testament to our service and our loyal customers."

**UNIVERSITY MOVING & STORAGE WINS
SERVICE EXCELLENCE AWARD**



From left, Elise Benedict, owner and CEO, University Moving & Storage, and Bill Gray, company president

University Moving & Storage, an agent for North American Van Lines, has been awarded the 2015 Moving & Storage Agent of the Year Service Excellence Award from the American Moving & Storage Association (AMSA). University was selected from more than 2,400 eligible organizations across the country and is the first woman-owned company to receive the award.

"We are thrilled and humbled by this honor from AMSA," says Elise Benedict, owner and CEO of University Moving & Storage. "I could not be prouder of the entire University team; they consistently demonstrate an unwavering commitment to quality with each and every move."

The 2015 Agent of the Year Award is the latest in a list of honors and awards bestowed upon University Moving & Storage in the past five years, nearly all focused on recognizing exceptional customer service. "With their commitment to maintaining top-quality service levels and attention to social awareness in the communities where we live, serve and operate, University is a distinguished asset to our van line and always delivers on its promise of providing professional relocation services for all customers," says Andy Kroll, vice president and general manager, North American Van Lines.